

**Private and Confidential**

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**Friends and Family Test  
Confidential Comments**

The Medical Centre - Petroc Group Practice

December 2015



## Friends and Family Test Confidential Comments: December 2015

### Patient comments

**Please note, the following comments are from patients who indicated that they did not wish their comments to be made public.**

All comments are included in their entirety but all attempts have been made to remove details which could identify specific patients or practitioners.

Please tell us why you answered as you did in question 1:

- Most of the time I have had good experiences, however sometimes I feel the doctors don't follow up on medical conditions etc.
- Because the majority of the time appointments are available and the care is generally good.
- One one in area.
- I have no qualms with the practice!
- Service reasonable. Friendly staff.
- It's the only practice in Padstow.
- Always had good and efficient service.
- Pleasant and caring.
- This is my first visit - I am a new patient.
- I feel most times I feel confident that I get good diagnosis and am treated well.