

Private and Confidential

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**Friends and Family Test
Confidential Comments**

Petroc Group Practice - Trekenning Road

December 2014



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Patient comments

Please note, the following comments are from patients who indicated that they did not wish their comments to be made public.

All comments are included in their entirety but all attempts have been made to remove details which could identify specific patients or practitioners.

Please tell us why you answered as you did in question 1:

- I never have problems with service.
- Appointments a bit hard to come by sometimes.
- Because they have moved into the area or on holiday here.
- Good practice.
- Because they are friendly and I feel comfortable with most doctors here although the waiting time is far too long.
- Personal.